

Lily's Salon & Spa Terms of Business

Deposits

A payment card is required to schedule this appointment or service. Your card will be charged a percentage of the total amount at the time of booking, and the remaining balance will be charged when the service is complete.

Cancellation Policy

If you need to cancel your appointment, please notify us at least 24 hours before the appointment. Cancellations with less than 24 hours' notice will result in a late fee, which is equal to 50% of the scheduled service.

We reserve the right to cancel an appointment. Should such a cancellation occur within 48 hours prior to your appointment time, a new appointment will be scheduled without additional fees, based on availability.

Late Appointments

To respect the time of clients and staff, we ask you to be on time for your appointment. Clients who arrive more than 15 minutes late will be required to pay a late fee. Clients who arrive more than 30 minutes late will forfeit their appointment and need to reschedule.

No-Show Policy

If you do not show up for an appointment, you will be charged 50% of the missed service.